



LONG ISLAND HEALTH INFORMATION MANAGEMENT ASSOCIATION

April 25, 2008

I am writing this letter to recommend James Ryan as a motivational speaker. I have had the pleasure of having Mr. Ryan speak at the Long Island Health Information Management Association (LIHIMA) Annual Banquet and Educational Seminar. He truly inspired us with his witty insights. His positive outlook was just what we needed to allow us to focus on something other than our stressful everyday lives. Healthcare is no longer just about serving the public good it has turned into a competitive business and we really needed an aha moment to give us a break from that.

Thanks Jim for taking the time to make us see life a little differently. We really need it now more than ever! Keep up the good work!!

Sincerely,

Julie B. Kessler, MPA, RHIA
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LIHIMA Education Co-Chairpersons